Changes in the Humana Preferred Network (HPN)
Effective January 1, 2012

Dear Humana Member,

Thank you for allowing us to serve your health care needs. We have important information to share with you regarding a change in the Humana Preferred Network (HPN) which serves Beloit College.

Effective Jan. 1, 2012, Wheaton Franciscan Healthcare System will be added to the Humana Preferred Network (HPN) and Columbia St. Mary’s (CSM) facilities, and the physicians who exclusively admit to the facilities listed below will be removed from the HPN. This network change will continue through Dec. 31, 2014. The new HPN network provides you with a broad choice of locations, hospitals and physicians throughout Southeast Wisconsin.

Humana is pleased to welcome the Wheaton Franciscan Healthcare System to this network. Wheaton facilities include: All Saints; Elmbrook Memorial; Wheaton Franklin; St. Francis; St. Joseph; The Wisconsin Heart Hospital; and the Midwest Orthopedic Specialty Hospital. In addition, hospital systems that will continue to be a part of HPN include: Aurora Health Care®, Beloit Health System; Children’s Hospital of Wisconsin®; Fort HealthCare; Froedtert Health; Mercy Health System; ProHealth Care; St. Nicholas Hospital; United Hospital System; and Watertown Regional Medical Center.

As mentioned above, Columbia St. Mary’s (CSM) facilities, including: CSM Milwaukee, Sacred Heart Rehabilitation Institute, CSM Women’s Hospital, CSM Ozaukee, and The Orthopedic Hospital, will be considered out-of-network for Humana HPN members as of Jan. 1, 2012.

If you have received services from any of the Columbia St. Mary’s facilities or physicians within the last six months, you will get a separate letter from Humana with information on how this impacts you or your covered dependents. Beginning Oct. 1, 2011, please use Humana’s Physician Finder tool under “find a doctor” tab on Humana.com to locate another provider in the network. You may also locate providers within your network by registering or logging onto Humana.com and accessing Humana’s Physician Finder tool under the “Doctors & Rx” tab. In addition to Physician Finder, the dedicated BHCG customer service unit is also available for assistance at 1-866-424-2479. Remember, it is best to authenticate your membership by entering your Humana member ID.

We are sending this letter now so that you are aware of the upcoming changes to your provider network. To review the 2012 Humana Preferred Network (HPN) through Humana’s Physician Finder tool, please visit Humana.com on or after Oct. 1, 2011.

If you have any questions, please contact the service center at 1-866-424-2479. We look forward to serving your needs now and in the future.

Sincerely,

Kristine N. Seymour
President, WI Market

Enclosures: HPN 2012 System List